



AYC ANNUAL
2017 REPORT

"Learning Today, Leading Tomorrow"





TABLE OF CONTENTS

| | |
|---|----|
| LEARNING TODAY, LEADING TOMORROW..... | 2 |
| MISSION, VALUES, HISTORY..... | 3 |
| WHO WE SERVE..... | 4 |
| PROGRAMS & SERVICES..... | 6 |
| Educational Enrichment Services Impact..... | 9 |
| Youth & Family Services Impact..... | 11 |
| Employment Services Impact..... | 16 |
| Community Outreach & Education Impact..... | 19 |
| LEADERSHIP..... | 20 |
| VOLUNTEERS & STAFFING..... | 22 |
| MANAGEMENT TEAM..... | 23 |
| FINANCES..... | 25 |
| SUPPORTERS..... | 26 |

2017 was a culminating year for AYC’s Evaluation & Learning Project.

We successfully:

- Measured youth outcomes for all programs & services
- Used that data to improve outcomes for youth by redesigning programs, driving staff performance, and informing future planning
- Streamlined programs to maximize youth outcomes and minimize cost

AYC began building our organizational capacity to collect data, analyze, and learn from that data in 2014 with our first cloud-based client data system for demographic information. Over the last several years we have expanded those initial efforts to organization-wide evaluation and learning with intentional program designs modeled on evidence based practices.

We want to ensure that we are consistently providing high quality programs that have fidelity to best practices. We want to understand how these programs impact youth, and we want to be able to maximize those positive impacts for the lowest cost. AYC values curiosity and learning as every day strategies for continuous program improvement so that we can better serve youth!

AYC is learning today, so that we can lead in the field tomorrow.

Michelle Freridge
Executive Director



MICHELLE FRERIDGE
EXECUTIVE DIRECTOR

Michelle Freridge became the Executive Director of AYC in 2012 after serving as the Program Director and Director of Development. She has over 20 years of professional non-profit experience. Ms. Freridge completed a B.A. at Michigan State University, an M.P.A from Western Michigan University, and a J.D. at Loyola Law School. In 2017, she served as the Chair of the PCC President’s Asian American Pacific Islander Advisory Committee, as well as on the Board of the Rosemead Kiwanis Foundation.

MISSION

The Asian Youth Center (AYC) exists to empower low-income, immigrant, and at-risk youth and families, of all communities, to overcome barriers to success through culturally and linguistically competent education, employment, and social services.

HISTORY

AYC was founded in 1989 to meet the social service and health needs of Asian immigrant youth and families in the San Gabriel Valley. Over the years the agency has grown from a small annual budget of \$160,000, serving less than 100 youth in a small geographic area, to the organization it is today, with an annual budget of more than \$4 million, serving more than 2,500 youth and families over almost a third of Los Angeles County. Along the way, AYC expanded its scope and services to include youth and families of all ethnicities, while still retaining its core cultural and linguistic competence with Asian immigrants. Today, AYC provides services in Chinese, Vietnamese, Spanish and English.



VALUES

PASSION

AYC's authentic passion for helping youth and families succeed drives everything we do.

RESPECT

AYC treats all youth, family members, community partners and other stakeholders with respect and professionalism.

INTEGRITY

AYC consistently chooses honesty, transparency, and doing the right thing in all the ways we do business.

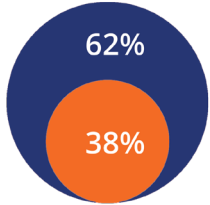
DIVERSITY

AYC values people of diverse ethnicities, cultures, gender, age, and socio-economic status because diversity enriches and empowers the team and its members.

EXCELLENCE

AYC demonstrates excellence in leadership, performance, and customer service.

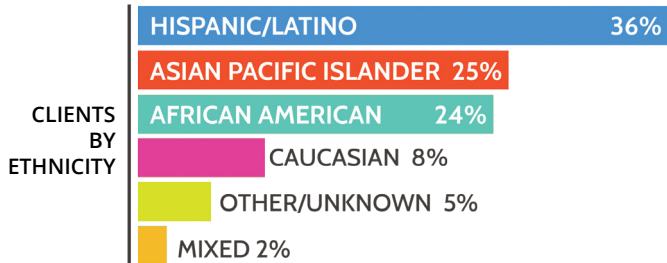
2,574
UNDUPLICATED
INDIVIDUALS



- YOUTH (AGE 0-24)
- ADULTS (AGE 25+)
INCLUDES PARENTS & CUSTODIAL GRANDPARENTS

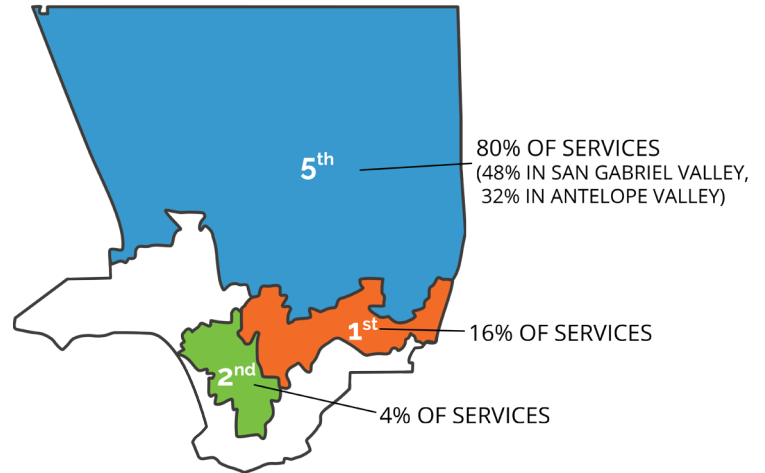


88% LOW-INCOME HOUSEHOLDS

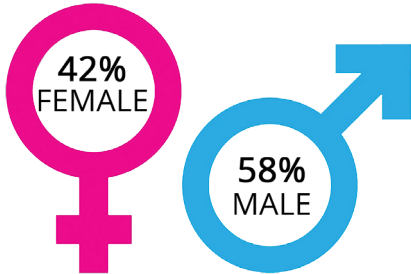


Sixty percent (60%) of individuals receiving direct services spoke English, 25% spoke Chinese (Mandarin or Cantonese), 13% spoke Spanish, less than 1% spoke Vietnamese, and less than 1% also spoke another language.

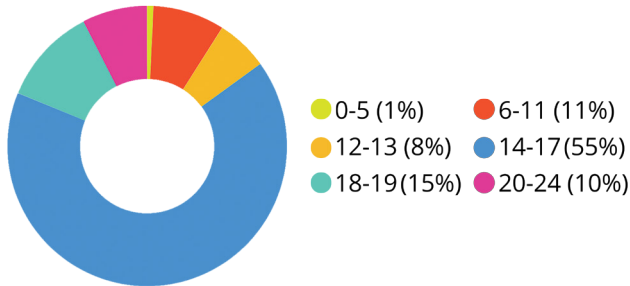
GEOGRAPHIC AREA OF SERVICES (BY LA COUNTY SUPERVISORAL DISTRICTS)



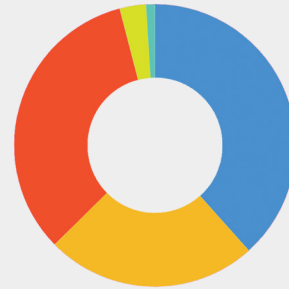
OF THE **1,580** YOUTH SERVED:



AGE DISTRIBUTION OF YOUTH



AT-RISK YOUTH



- AT-RISK (38%)
- INFORMAL PROBATION (24%)
- FORMAL PROBATION (33%)
- FOSTER CARE (3%)
- HOMELESS (1%)

** Youth are considered "at-risk" when they have been assessed with multiple risk factors that may include being from a low-income family, living in a high crime or gang indented neighborhood, failing in school, and/or engaging in risky or delinquent behavior.*

In order to provide youth with prevention, intervention, skill development and all around support in home and in the community, AYC's programs are divided into four departments:

1. Educational Enrichment Services;
2. Youth & Family Services;
3. Employment Services; and
4. Community Outreach & Education.

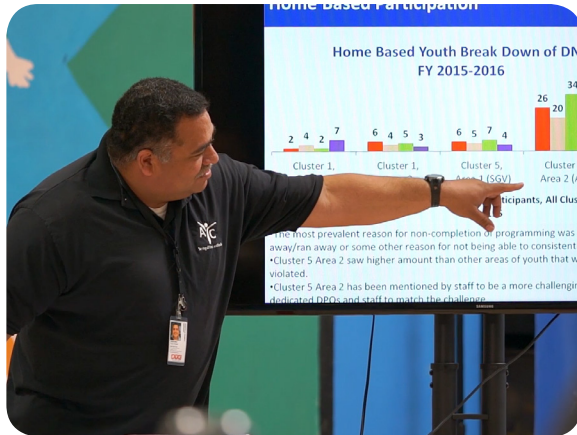


DISTRIBUTION OF SERVICES ACROSS DEPARTMENTS



- YOUTH & FAMILY SERVICES (47%)
- COMMUNITY OUTREACH & EDUCATION (24%)
- EMPLOYMENT SERVICES (20%)
- EDUCATIONAL ENRICHMENT SERVICES (9%)

EDUCATIONAL ENRICHMENT SERVICES (EES) provides low-income and immigrant youth in the West San Gabriel Valley, ages 5-14 with much needed after-school and summer school programming with an academic focus on supplemental instruction in English Language Arts and Math, as well as programming in Science, STEM, Health and Arts. Participating youth also receive homework assistance in all other academic subjects, college and career preparation, recreation, mentoring and participate in positive youth development activities. These programs are registered Heritage Schools providing Chinese Language and other cultural education components as well. Last year, AYC served 228 unduplicated youth through Educational Enrichment Services. English scores improved by as much as 53%, Math scores by as much as 49% and SAT post tests demonstrated an average growth of 490 points.



YOUTH & FAMILY SERVICES (YFS) programs are provided at school sites, community partner sites, and in youth homes throughout the First, Second and Fifth Supervisorial districts of Los Angeles County (this encompasses the Antelope Valley, East Los Angeles, South Los Angeles, and the San Gabriel Valley.) The YFS programs are funded by the Los Angeles County Probation Department and seek to decrease recidivism and juvenile delinquency through social emotional learning and case management services with youth and parents or family. AYC helps youth envision a future where they can fulfill their potential, and then helps them build the foundation they need to achieve it. In 2017, the YFS Programs served 1,209 youth and parents/family members and post tests demonstrated significant increases in skills and self-esteem.



EMPLOYMENT SERVICES increase employment success among low-income youth ages 14-24. Services provide youth with access to and support for the completion of educational and vocational assessment, job skills development, vocational training, paid work experience, and job placement. Employment Services programs helped 515 youth in obtaining gainful employment and achieving long-term success in the workplace by removing barriers and providing opportunities in 2017. Ninety-three percent (93%) of youth successfully completed job preparation activities, 72% successfully completed paid work experience, and 102 youth successfully completed vocational training, enrolled in high-school completion or post secondary education, or found permanent employment.

COMMUNITY OUTREACH & EDUCATION in Chinese and Spanish provided direct services to 622 unduplicated individuals. In addition, this department **reached more than 25,000 people** with information on a variety of topics last year including: Voter Registration; Parent Education; Homelessness; Medi-Cal and Medi-Care and CalFresh eligibility; Domestic Violence; Immigration & Naturalization; Disaster Preparedness & Relief; Women's Health & Mental Health; Health Care Access; and Asian Pacific Islander Heritage Month.



The Accelerating Children's Education (ACE) after-school program provides English language and Math intervention tutoring for low-income, immigrant youth in elementary and middle schools after-school Monday-Friday for a little more than three hours each day, 115 days during the school year. Last year, the program served 88 youth in grades 1 – 8 at AYC's May L. To Educational Center. On average participating youth received 170 hours of tutoring and improved scores in English by 26% and Math by 27%.

The Accelerating Children's Education (ACE) summer school program provides English language tutoring for youth in elementary and middle schools Monday-Friday from 8am – 6:30pm all summer. Last year, the program served 116 youth in grades 1 – 8 at AYC's May L. To Educational Center.

Project NEO after-school program at Repetto Elementary School in Monterey Park provided 17 youth in grades 1-4 with after-school tutoring Monday-Friday throughout the school year (96 days). On average participating youth received 144 hours of tutoring and improved scores in English by 35% and Math by 22%.

The Teen Leadership & College/Career (TLCC) Preparation Program served 32 youth (Jefferson Middle School after-school hours during the school year – 95 three hour days) and 44 middle school youth (at AYC for summer school –51 eight hour days) with academic tutoring, leadership development, and college and career preparation. On average participating youth received 140 hours of tutoring and improved scores in English by 53% and Math by 49%.

SAT Preparation Classes, taught in 8 week segments, focus on developing test-taking skills and improving English language comprehension and writing skills. Last year this program served 12 youth in grades 8-11. The average overall growth in between pre- and post-test on SAT practice exams was 490 points.

The Friday Night Club (FNC) provides a safe-haven program for low-income, at-risk youth in the community ages 6-14. It is offered as a refuge on Friday evenings 3:30pm-6:30pm to elementary and middle school students in the community. Students are able to participate in Open Recreation, which includes card games and board games, use of the pool and hockey tables, or sports in the gymnasium. FNC participants engage in life skills workshops such as: healthy relationships, tobacco and drug awareness, college and career education, nutrition, and other topics. Students are also involved in educational field trips and community service opportunities. The purpose of FNC is to prevent youth delinquency and gang involvement while giving these students a safe-haven where they can develop social skills, team work skills, and enjoy pro-social recreation. Last year this program served 176 youth.



NANCY is the only child of immigrant parents from China. She came to the U.S. when she was 9 years old and did not know any English. When she started at AYC three years later, her language skills were still very poor and her assessment test indicated that she was performing at only 14% of her current grade level. Nancy's parents, who do not speak any English, work long hours daily and send her to AYC after-school and summer school programs every day in hopes that she will improve her language and writing skills. Although very quiet and hesitant at first to participate, Nancy soon began to ask questions and participate actively in academic and social activities with confidence. AYC tutors focused on her vocabulary and grammar skills to improve both her spoken and written English. She engaged in daily journal entries, reading aloud, and learned to see the tutors' corrections and feedback as part of the learning process instead of viewing it as a failure. Over time, as her language skills improved, so did her confidence and initiative. She has acquired organized study skills and applies herself with enthusiasm to all her subjects at school. At the end of the school year, her English competency scores were 92% of grade level.

JOHN is a first grade student of Hispanic descent with ADHD whose parents decided to enroll him in the ACE after-school program because he was struggling in school both academically and behaviorally. His time with AYC started off rocky with John disturbing other classmates and not finishing his homework. However, eventually, with the help of AYC tutors and his parents, we began to see an improvement in both John's behavior and his academics. John started staying in during break time to work on his homework and he was able to finish daily. With verbal positive reinforcement, John's attitude began to change and he started behaving better in the classroom as well. At the end of the school year, John's mom wrote us a note, saying: "I wanted to send you a quick note of thanks for helping me create an environment that has allowed for John to learn and progress over the past few months. I had a meeting with the school yesterday and he has met one of his goals, and is quickly progressing on his other goals! I'm confident that his work at AYC is the cause of this success!" Mom also told us that she had never heard such positive feedback from the school about his goals and how he was progressing. We expect to continue to see John succeed in school as he continues here with AYC.



Los Angeles County is home to the largest probation department in the nation, serving over 10,000 at-risk youth and 16,000 juvenile probationers annually (RAND, 2014). It is also home to over 1,000 gangs and over 87,000 active gang members, making it the undisputed gang and juvenile crimes capital of California. To combat the effects of gangs and juvenile crimes, L.A. County and City of L.A. agencies spend over \$1.1 billion each year. Contributing to that sum is \$36,828 for each gang related arrest and \$71,700 for detainment of a juvenile offender per year (Guilfoyle, 2013).

While the vast majority of the \$1.1 billion is funneled to fund county and city level law enforcement, probation, and corrections agencies, roughly \$3.8 million per year is allocated to be distributed as contracts to non-profit community based organizations that provide gang and juvenile delinquency prevention and intervention services. AYC operates a number of these contracts in its Youth & Family Services (YFS) Department.

YFS make a positive, powerful impact in the lives of at-risk and high-risk youth and families. AYC believes that every individual has strengths and we take a strength based approach to our work. We partner with each youth and parent to empower, educate, and support the youth and families to overcome the challenges, barriers, and disadvantages they experience. Last year, 1,209 youth and parents received Youth & Family Services.



Youth & Family Services (YFS) Department includes four programs:

- The High Risk/High Needs Home Based Program;
- Gang Intervention Program;
- Better Outcomes with New Connections & Enrichment for Girls (BOWNCE); and
- Youth on the Rise.

The High Risk/High Needs Home Based Program works to decrease criminal and delinquent behavior and to promote success for high-risk youth on probation. Designed for both youth and their parents, the program's case workers visit each family in their home to provide guidance for successful completion of probation. During these weekly visits, case workers lead discussions with youth about decision making, choices and consequences, anger management, substance abuse prevention, and other social emotional learning topics. Case workers and parents work on developing effective communication, discipline, and household structuring skills. 302 youth and 281 parents participated in this program last year. Pre- and post-test data indicated that youth and parents who successfully completed the program significantly increased their social emotional intelligence, decision making skills, and parenting skills.



FRANCISCO, a 17 year old Hispanic male, was referred to the High Risk/High Needs Home Based Program. He was on formal probation, had a grade point average of 1.3, and had been expelled from high school after bringing a gun to school. Initially, Francisco was reluctant to talk with the AYC Case Worker, but as the weeks went by, he began to open up and shared that he had been bullied at school and had decided to take a gun to school to protect himself. One of his hobbies was playing boxing on video games and his primary goal at the time was to have a job. He lacked motivation in school and admitted that he wanted to drop out. The Case Worker was able to work with Francisco on weekly goals to address social emotional learning including assertiveness skills so he could stand up for himself with peers without violence and he began to see that high school graduation would mean that he would be able to get a much better job than if he dropped out. In the parenting sessions, his Mother shared that Francisco would get very angry with her at times because of her recent divorce from his father and he would leave home or at times hit the walls causing damage to the home. The Case Worker was able to work with the Mother to help her improve her communication with her son and assist Francisco with Anger Management skills development. The Mother agreed to save up money to pay for boxing classes as a reward for his improved behavior at home and improved grades and Francisco was very motivated by the idea. Francisco's interest in school improved and he began to attend additional tutoring through the school. By the end of the school year, his grade point average had improved to a 3.2. At the end of the Home Based Program, Francisco and his Mother were communicating well at home. Francisco was attending school regularly, had improved his grade point average significantly, and was on track to successfully complete probation and graduate from high school.

The Gang Intervention Program promotes healthy adolescent development and decreases delinquency, criminal behavior, and gang involvement. Designed for at-risk gang-associated youth and their parents, participants engage in weekly discussion groups that focus on developing healthy cognitive-behavioral skills. Topics addressed include decision making, anger management, substance abuse prevention, and other social emotional learning topics. In addition, youth are engaged in three pro-social field trips. The parent component of the program focuses on empowering parents with effective communication, discipline, and household structuring skills. 410 youth and 139 parents participated in this program last year. Pre- and post-test data indicated that youth and parents who successfully completed the program significantly increased their social emotional intelligence, decision making skills, and parenting skills.



ROBERT, a 17 year-old Hispanic male, was referred to the GIP program at his High School because he had several altercations with other students at school, as well as conflicts with teachers. Robert is extremely bright and social but had been struggling with his behavior and school performance. Robert's mother attended the parenting portion of the program and expressed her concern for her son getting in trouble at school and not listening to her or following the rules at home. As the program progressed, Robert showed improvement and shared in class that he realized his behavior had a negative impact on his mother. He said he no longer wanted to stress out his mother. Robert successfully completed the program and his post-test scores indicated he had learned the skills he needed to be successful. In July of 2017, Robert contacted his facilitator from GIP asking for a letter of recommendation. Robert shared that he had successfully graduated from school, got a job, and was planning on enrolling in an auto mechanic program. Robert also shared that his relationship with his mother had improved, and he wants to continue to make her proud.

Better Outcomes with New Connections & Enrichment for Girls (BOWNCE), also known as Gender Specific Services for Girls in the Community, promotes healthy emotional and mental development by encouraging positive self-image among middle-school and high-school girls. This program instills decision-making and interpersonal skills for female youth identified as at-risk of juvenile delinquency. The focus is on self-esteem, healthy relationships, physical development, conflict resolution, college/career planning, and decision making. Participants also attend field trips and activities centered on the importance of education, fostering cultural awareness, and mother-daughter relationship building. 129 youth and 53 parents participated in this program last year. 100% of participants successfully completed the program, and 100% of participants demonstrated significant gains in post-tests (as compared to pre-tests) in self-esteem.

JANELLE, a 15 year old Hispanic female, on formal probation and living in a group home, was referred to the BOWNCE program because she was failing in school and constantly expressed how much she hated school. A couple of weeks after the program started Janelle began to open up about serious bullying by her peers at school. Through AYC's empowerment workshops Janelle got the courage to speak to her probation officer and social worker about what was going on with her peers in school. Her social worker was able to speak to the school and they were able to place Janelle in a home-school program that allowed her to finish her first semester classes from the safety of her home and away from negative distractions. Due to Janelle speaking up she was able to build more positive relationships with the caring adults around her, and avoid failing her classes. She ended the semester with an increased GPA, her post-test indicated improved self-esteem, and her behavior indicates that she applied the skills she learned to advocate successfully for herself.



Youth on the Rise Program

AYC believes that all youth should be defined by their best achievements in life and not by their worst mistakes. AYC believes that all youth have the capacity to learn and grow and become contributing members of society regardless of past behavior, environment, and choices – they just need opportunities and a little help along the way.

After more than 20 years of working with probation youth in Los Angeles County, AYC believes that a first and critical step for successful re-entry for incarcerated youth is completion of their high school graduation requirements. Failure to complete high school is associated with high rates of unemployment, poverty, and involvement in the criminal justice system as well as with under performance in post-secondary education and employment.

In addition, we believe that offering a combination of case management, social emotional learning/development, as well as academic and vocational supports increases the likelihood that youth who have been incarcerated can address the challenges to completing high school within a two-year period. High school completion and paid work experience establish the foundation for youth to be well positioned for post-secondary education and/or employment. A number of studies and evidence-based practices support a combination of case management, social emotional learning, academic and vocational services to be effective at increasing graduation rates and reducing drop-out rates.

The Youth on the Rise Program provides assessment, case management, goal setting, guidance, consistency and accountability for youth. Social emotional learning offers youth the opportunity to develop the tools to manage their feelings and exhibit positive behaviors that will allow them to be successful in academic and vocational pursuits, as well as in life. Academic support services, including enrollment assistance, tutoring and advocacy, will help youth access the right academic pathway for their needs and situation, while also providing tutoring to address basic skills remediation and improvement. Vocational support services are modeled on best practices in youth workforce development and provide job preparation, job readiness, as well as supervised paid work experience. This is based on best practices that helps address immediate income needs of participating youth, while enabling them to gain work experience, on the job training and the opportunity to explore future employment and career pathways.

The youth that are served by the Youth on the Rise Program present with a wide range of unmet needs. Thus, we believe that offering a comprehensive and coordinated approach that combines case management, social emotional learning, and academic and vocational support services will create a synergy that can more effectively help youth address the barriers toward successful completion of high school, readiness for post-secondary education and employment and a successful re-entry to their communities.

Think about how you got your first paid work experience. Did your parents pay you to help them out at work? Friends of your parents? Most young people do get their first work experience through a network of family and friends. So what happens to youth from low-income and/or immigrant families where parents and family members either do not work, or do not have a network that can help them with these much needed work experiences?

AYC's Employment Services meet this need among low-income youth ages 14-24. Services provide participating youth with access to and support for the completion of educational and vocational assessment, job skills development, vocational training, paid work experience, and job placement. Employment Services programs support youth in obtaining gainful employment and achieving long-term success in the workplace by removing barriers and providing opportunities.



AYC's Employment Services programs successfully served 515 youth in 2017 in the First and Fifth supervisorial districts of Los Angeles County including the Antelope Valley, San Gabriel Valley and East Los Angeles areas. Our Employment Services offices are co-located with the State of California Employment Development Department offices in Lancaster and Huntington Park.

Employment Services (ES) Department Programs include the following programs:

- Educational Pathways & Vocational Opportunities (EPVO) Program;
- Workforce Innovation and Opportunity Act (WIOA) Program for Out of School Youth; and
- Los Angeles County Youth Jobs Program (LACYJ).

These programs are critical because so many low-income youth do not have other opportunities to develop job skills or experience.

The Educational Pathways & Vocational Opportunities (EPVO) Program is a re-entry program for incarcerated youth ages 16-18. EPVO helps participants acquire their high school diploma or G.E.D., and provides essential job readiness skills and vocational training. Participants receive academic assistance and career counseling, and are enrolled in vocational training or other post-high school educational programs. Program participants also receive a stipend for school fees and necessary items related to his or her educational and/or career path. 131 youth participated in this program in 2017.

JONATHAN, an 18 year old Hispanic youth on formal probation, was referred to the Educational Pathways and Vocational Opportunities program by his Probation Officer because he was unable to complete the required credits needed to graduate and receive his High School Diploma. Jonathan was attempting to make up credits that he did not receive during 9th-11th grade because he failed classes that were challenging to him. Jonathan and his case manager created a case plan, which included receiving 6 months of tutoring, so that he would be able to receive the academic support needed to complete enough credits to graduate. He completed 7 months of EPVO in which he received the necessary academic support to earn 40 credits and receive his High School Diploma. Jonathan was eager to continue his studies after receiving his High School Diploma and wanted to pursue higher education. His case manager assisted Jonathan in obtaining a California identification card, registering for Federal Application for Free Student Aid (FAFSA), and enrolling in Antelope Valley College where he is now pursuing an associate's degree.



The Workforce Innovation and Opportunity Act (WIOA) Program for Out-of-School Youth provides employment readiness, employment supports, job skills training and paid work experience for youth ages 16-21 who have dropped out of school or completed their GED and High School Diploma but are experiencing other barriers to employment. 184 youth participated in this program in 2017. 129 youth participated in paid work experience, 166 completed leadership development workshops, 35 completed Advanced Training, 15 enrolled in post secondary education, 12 obtained permanent employment, and 8 completed high school equivalency.



The Los Angeles County Youth Jobs Program (LACYJ) provides paid work experience and workforce readiness for low-income youth ages 14-18. In 2017, 192 youth successfully completed this program. 25,210 total work experience hours were completed by participating youth.

LARA, a 24 year old, African American, single mother of 3 children enrolled in the LACYJ Program because she had not been able to find work or complete high school. She successfully completed 3 months of paid work experience and obtained vocational training as a Security Guard. Lara obtained part time employment as a security guard and is still employed.

ANGELA, an 18 year-old Chinese-American female, came to the US as a child and lives with her Mother whose income is very low. Angela completed Personal Enrichment Training and successfully graduated from high school in the spring of 2016. Over the summer, she completed paid work experience as a Teacher's Aide. In the fall of 2016, Angela began college at University of California Santa Barbara, majoring in statistics. She is still in school.

AYC has a long history of providing community outreach and education programs in Chinese and English in the San Gabriel Valley area of Los Angeles County to ensure that the immigrant communities are receiving up-to-date information about health, public safety, and other issues that affect them. In the past, AYC implemented outreach and education programs on a variety of topics including contaminated fish, breast cancer, Hepatitis C, HIV, pre-natal education, voter registration, immigration, pedestrian safety, water conservation, disaster preparedness and other important issues.

In 2016-2017, AYC reached more than 25,000 people with educational outreach on a variety of topics including: Voter Registration; Parent Education; Homelessness; Medi-Cal and Medi-Care and CalFresh eligibility; Public Safety; Domestic Violence; Immigration; Disaster Preparedness & Relief; Cancer Prevention & Screenings; Women's Health & Mental Health; Health Care Access; and Asian Pacific Islander Heritage Month.

AYC staff participated in more than 50 community events and activities such as the 4th of July celebrations, National Night Out, Harvest Moon Festival, Lunar New Year Celebrations and other events in multiple cities.

Finally, AYC also partners with other non-profit organizations, local municipal governments, school districts, the County of Los Angeles and others such as Asian Americans Advancing Justice, San Gabriel Valley Medical Center, City of Hope, United Way of Los Angeles and the San Gabriel Valley Homeless Consortium to support a variety of collaborative bodies and planning projects as well.



The Emergency Food Program & Cal Fresh Enrollment helps feed hungry families. For over a decade now AYC has partnered with regional food banks and local food manufacturers, distributors, and importers to ensure that families do not go hungry. Because so many of those we serve are Asian Pacific Islander and often new to the country, AYC has worked with Asian food manufacturers, distributors, and retailers to provide food that is more culturally appropriate and familiar. Last year, AYC fed 517 people and their families through our Emergency Food program.

HELEN ROMERO SHAW, *BOARD PRESIDENT*



As Public Affairs Manager for the Southern California Gas Company, Helen Romero Shaw is responsible for the management of Public Affairs and Government Relations functions for thirteen cities in the West San Gabriel Valley. Prior to joining The Gas Company, Helen was an Agency Relations/Planning Associate with the Los Angeles United Way and assistant to Congressman Edward R. Roybal. Helen is a graduate of

California State University, Northridge and received a Certificate in Management Effectiveness from the USC School of Business.

Helen is a commissioner, appointed by Los Angeles County Supervisor Hilda Solis, to the Los Angeles County Commission on the Older Adult where she serves on the Legislative/Advocacy Committee. She co-chairs the San Gabriel Valley Economic Partnership Marketing Committee and participates as a board member of the San Gabriel Valley Public Affairs Network. Helen is a past president of the Arcadia Chamber of Commerce and is a board member of the Alhambra and Rosemead Chambers of Commerce, as well as the boards of East Los Angeles College Foundation and the United Latinx Fund.

Helen joined the Board of Directors of the Asian Youth Center in 2006 and served as board Secretary, Treasurer, and Vice-President prior to taking on the Presidency in 2017.

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Jones Moy *Retired Chief, Monterey Park Police Department*

Susan Parks, Ph.D. *Retired Superintendent, San Gabriel Unified School District*

Hon. Anthony Portantino *Senator, 25th District*

Hon. Adam Schiff *Congressman, U. S. Congress, 28th District*

Hon. Hilda Solis *Los Angeles County Supervisor, First District*

Thomas Tam, M.D. *President, Garfield Comprehensive Care*

Emily Wang *SVP, Director of Marketing, East West Bank*

Ada Chan Wong *Retired Account Manager, Cathay Pacific Airways*

Cordelia Wong *Previews Property Specialist, Coldwell Banker*

Edward Wong Ph. D. *President, E. W. Financial Service*

Gary S. Yamauchi *Former Councilman, Alhambra City Council*

Chun Fun (Jack) Yao *Deputy Probation Officer, LA County Probation Department*



VOLUNTEERS

AYC would not be the organization it is today without the many wonderful volunteers who share their time, energy, and heart with AYC and the youth and families we serve. Last fiscal year more than 191 volunteers contributed over 3,300 hours of time to support programs, services, administration, and fundraising. They work with the youth in our Educational Enrichment Services department, assist with our Emergency Food Program, and serve on the Board of Directors. We would like to thank all of our volunteers for their dedication, service, and enthusiasm!



STAFFING



The AYC staff is as diverse as the communities we serve. In fiscal year 2017, AYC employed 62 staff: 39 Full-time employees and 23 part-time employees. Sixty-seven percent (67%) of staff were female, and 33% male. Fifty-five percent (55%) of the staff were Hispanic, 27% Asian Pacific Islander, 15% African-American, and 3% Caucasian. More than eighty percent (80%) of staff were bi-lingual or tri-lingual in Chinese, Vietnamese, Spanish, or another language and English.



MAGED AZER, *DIRECTOR OF FINANCE & OPERATIONS*

Mr. Azer joined AYC in 2016 and oversees the fiscal department as well as administration, human resources, information technology, facilities, and vehicles. He brings more than 28 years of accounting and business experience, 19 years of management experience, and 12 years in non-profit fiscal and administrative management to AYC. He completed a B.A. in Accounting in 1986 and Certificate in Business Administration in 1988.



KIMBERLEY DAUGHTON, *SENIOR PROGRAM DIRECTOR*

Ms. Daughton oversees programming in both the Youth & Family Services and Employment Services Departments. She brings more than 25 years of experience to AYC. She completed a B.S. in Business Administration, and B.A. in Psychology at CSU-Northridge. She completed both an M.S. and a Master of Social Work at the University of Southern California, Los Angeles and is a Licensed Clinical Social Worker.



NICHOLETTE ESPINOSA, *PROGRAM DIRECTOR OF EDUCATIONAL ENRICHMENT SERVICES*

Mrs. Espinosa is responsible for after-school and educational programs. She has more than 17 years of experience educating and managing youth programs. Mrs. Espinosa completed her B.A. at Cal Poly Pomona in 2005, Multiple Subject Teaching Credential in 2009 at Cal State Fullerton, and went on to complete her Teacher Induction Program with UCLA in 2016, obtaining a clear multiple subject teaching credential. She is bi-lingual in Spanish and English.



VERENA KWAN, DEVELOPMENT MANAGER

Ms. Kwan is responsible for AYC's marketing, social media, fundraising events, and individual donor campaigns. She completed her B.S. at the University of California San Diego and brings four years of non-profit marketing, development, and creative experience to AYC. She is bi-lingual in Cantonese and English.



FLORENCE LIN, COMMUNITY RELATIONS MANAGER

Ms. Lin is responsible for community outreach and education programming, as well as Chinese Language media relations. Ms. Lin has a B.S. as well as a Master's Degree in Education from Oregon State University and brings more than 30 years of experience AYC. She is bi-lingual in Mandarin and English.



NOU MOUA, OPERATIONS MANAGER

Ms. Moua is responsible for agency-wide administration, facilities, vehicles, and information technology. She completed her B.A. at California State University, Los Angeles, and brings 15 years of administrative, operations, and program experience to AYC. She is bi-lingual in Hmong and English.

As of June 30, 2017, AYC closed the fiscal year with \$2,304,037 in net assets, which is an increase of \$23,780 from the prior year. This is mostly due to a decrease in accrued expenses.

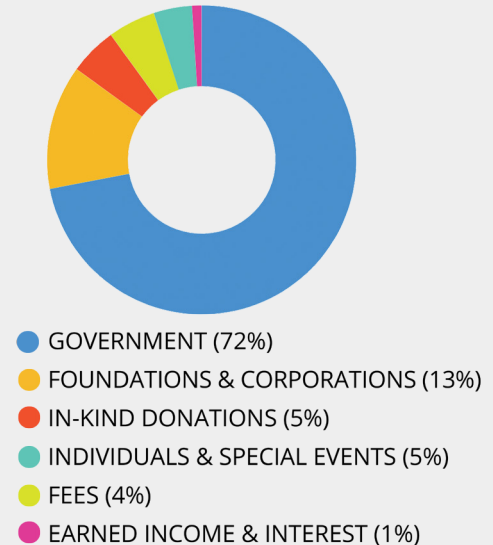
Revenue and support for the year was \$4,134,756 which is also an increase from the prior year when revenue was \$4,020,322. That is an increase of \$114,434 or 2.8%.

Total Expenses for the year were \$4,110,975 which means AYC closed the year with a surplus or a change in net assets of \$23,781. Ninety-one percent (91%) of expenses were direct program expenses, while 9% was spend on administrative overhead. Of that 9%, 4.9% was used for development and fundraising expenses.

AYC receives major support in the form of contracts and grants from the Federal Government and County of Los Angeles as well as foundations, corporations, individuals, community groups and collaborative partners. AYC receives support from the United Way of Greater Los Angeles and the Asian Pacific Community Fund. AYC's fundraising events provide additional support each year.

AYC is committed to sustaining its much-needed programs and services and developing new services to meet the emerging needs of the communities we serve through a well-managed diverse portfolio of funding strategies.

FUNDING SOURCES



Our audited financial statements and single audit for 2017 indicate that AYC's financial statements present fairly the financial position of AYC, and are in accordance with accounting principles generally accepted in the USA. The audit found no material weaknesses, no deficiencies, and no instances of noncompliance of any kind. AYC's audited Financial Statements and Internal Revenue Service annual 990 forms are public record and are available at www.guidestar.com or upon request.

\$25,000+

Asian Pacific Community Fund
 California Community Foundation
 Dwight Stuart Youth Fund
 MacFarlane Family Foundation
 The Ralph M. Parsons Foundation
 Weingart Foundation

\$10,000 - \$24,999

Edison International
 Mary Wong
 Tawa Charitable Foundation
 The Annenberg Foundation
 The Green Foundation
 United Charity Foundation
 Walmart Foundation

\$1,000 - \$9,999

Anonymous
 Alex To & Family
 Bank of America Charitable Foundation
 Benjamin Wong
 Bruce Yu Chen
 Chase Bank
 City of Monterey Park
 Copyfree Technology Inc
 New York Life Insurance Company
 Ed & Ada Chan Wong
 EDI Media Inc.
 Eva M W Wong
 Exact Tax Inc.
 Far East National Bank
 Garfield Medical Center

Garrett & Tully P.C.
 Gay Yuen, Ph.D.
 GE Properties
 Healthcare Partners
 Hilton Los Angeles/San Gabriel
 Hon. Judy Chu, Ph.D.
 HSBC
 Jones Moy
 Kow Kong Benevolent Association of LA
 Larry and Florence Wong
 Law Office of Daniel Deng
 Law Offices of R. Darren Cornforth
 Leland and Lillian Wong
 Luke and Helen Hung
 Hon. Michael D. Antonovich
 Hon. Mike Eng
 Michelle Freridge
 Network for Asian Pacific Americans (NAPA),
 a Business Resource Group at Warner Bros.
 Nick and Peggy Tcheng
 OneLegacy Foundation
 Rina Yong and David Tang
 Rose Hills Memorial Park and Mortuary
 Rosemead Kiwanis Foundation
 Royal Business Bank
 Stanley M. Toy, Jr. M.D.
 State Farm Insurance
 Sunny Slope Water Company
 Terry Tcheng
 Transtech Engineers, Inc.
 University of The West
 Walsh Construction
 Wells Fargo Foundation
 World Light Foundation

\$500 - \$999

Anonymous
 Alhambra Unified School District
 Alice Lui-Tse
 Anna H T Wu-Williams
 Athens Services
 Bryan Chau
 Cathay Bank
 Damien (Adrian) Orozco
 Dan H. Kim
 Elizabeth Yang
 Evie Jeang
 Evike.com Inc.
 Francisco Alonso
 Golden Royal Trading, Inc.
 John Martin
 Lily Baba
 Michael Lam
 Rayford Fountain
 Raymond Ho
 Roland Jones
 San Gabriel Police Officers' Association
 Sidney Chan, Kimkey
 Song & Meng P.C.
 Southern California Gas Company
 Spectrum Business
 Stephen Christensen
 Suellen Cheng and Munson Kwok
 Superco Home Goods and Appliances

SUPPORTERS

\$1 - \$499

Anonymous
A.W. Cheung
AFC Soy Foods, Inc.
Agnes Chu, Apollo Travel
Al Cone
Alan Wong
Alexandra Y. Yu
AmazonSmile Foundation
Amelia Lee
Amy Chen
Anne Metevier
Asian Americans Advancing Justice
Asian Americans/Pacific Islanders in
Philanthropy
Asian Pacific Policy and Planning Council
Berda SooHoo
Bonnie L. Wong
Bristol-Myers Squibb Foundation
Care 1st Health Plan
Carl Yoshioka
Catherine H. Wong
Chen Lam
Cheryl Ann Shellhart
Chinatown Service Center
Chinese Parents Assoc. For The Disabled
Christine T. Cating
Chunfun Jack Yao
Cindy Ho
Cindy Wong
Cissy Huang
City National Bank

Colleen Oinuma
Crazy Brother Sushi Corp.
Cristina Alvarado
Cynthia M Vasquez
Dara S. Smith
David Lawton
Debbie Lee
Derrick and Kathryn Lai
Device Engineering & Product Design
Diana Y. Liu
Diane D. Wang
Dore Wong
East West Bank
Edward and Helen Chang Yeung
Edward Hong
EH Financial Group, Inc.
Eileen P. Diamond
Enterprise Fleet Management
Epin Long
Eric Wu
Eugene Harris
Eugene Moy
Fair Oaks Orthodontics
Flipcause
Florence Lin
Frances Harsono
G.H. Wilke & Co.
Gary and Mary Scott
George W Hugh
Gerard Atienza
Ginny Hsiao
Gloria Molleda

Hans Liang
Heidi Chow
Helen Romero Shaw
Henry Lo
Henry Wong
Henry Yu
Hon. Chin Ho Liao
Hong Yi Investments Inc.
Jain (Suh-Ling) Lai
James Smith
Janice Tam Lau
Jason Pu
Jeffrey Poole
Jeffrey Sichaleune
Jennifer Kim
John F. Williams
John Lee
John S. Leung
John W Pappalardo
Jonathan Chau
Joseph Wu
Josh Lee
Julie S. Lee
Justin Shiau, Athlon Legal
Karen Au
Karen Schmidt
Ken Tcheng
Kenneth and Dianne Tso
Kevin Lian
Kristine Ng
Larry Alvarado
Law Office of John S. Chang

\$1 - \$499 (cont.)

Law Offices of Mark David Licker
 Law Offices of Mary Lyn T. Sanga
 Law Offices of Wei C. Wong
 Leslie A. Wong, D.D.S
 Leung Accountancy Corporation
 Lewis Liaw
 Lina M Hatfield
 Little Tokyo Service Center
 Lorraine Uwanawich
 Luong (Mike) Ly
 M. Yeung
 Marcella Marlowe
 Marcia Yu
 Maria Acuna-Feldman
 Marilyn S. Fong
 Mario De La Torre
 Marissa Castro-Salvati
 Marwa Al-Mehdi
 Mary E Suzy Moser
 Michael Lin
 Michael Matoba
 Mickey Kwan
 Mike Lee and Connie Yee
 Miles M Yoshisato
 Mimilanie Balino
 Ming-Na and Eric Zee
 Mitchell Salem
 Network for Good
 Newport Seafood Restaurant
 Nicholette Espinosa
 OfficeTeam by Robert Half

Oscar and Corina Rolan
 Patty Soldo
 Pauline Tso
 Peter and Jenny Chan
 Peter Fong
 Phil Smith
 Pius Lee
 Rahma Matingka
 Raymond and Kevin Cheng
 Raymond and Rebecca Che
 Rebecca Hu
 Ricky Choi
 Robert and Kay Lee Fukui
 Robert Half
 Robert L. and Diane Kathleen Gin
 Robert W. Bruesch
 Sam Yue
 San Gabriel Mission Playhouse
 San Gabriel Police Department
 San Gabriel Valley Municipal Water District
 San Gabriel Valley Peace Officer's Assoc.
 San Marino Unified School District
 Sandra (Sandy) Rosco
 Sandra Denise Allison
 Savory Management Group
 Shawn Dandy
 Simpson & Simpson Management
 Consulting
 Sin Yin and Kwan Siu Leung
 Steve Preston
 Strassburg Gilmore & Wei, LLP
 Sun H. Lui

Sung W. Lee
 T K Leung
 Taipei Economic and Cultural Office in LA
 Tairen Truong
 Takashi Cheng
 Thai American Bar Association
 The Chan Family
 The Wong Family
 Thomas A. West
 Thomas and Marcia Freridge
 Thomas Wong
 Thomas Y Shiraga
 TRUIST
 Tsay Pi Yuk
 United Way California Capital Region
 United Way Greater Los Angeles
 United Way Metropolitan Dallas
 Verena Kwan
 Will Hsu
 William Wheeler
 Winnie Woo
 Yan Chen, MD
 Yuanming Liu
 Yulie Luo

In-Kind

826LA

Adventure City

AFC Soy Foods, Inc.

Alice Lin

Alice Lui-Tse

Almansor Court

American Cinematheque

Anonymous

Aquarium of the Pacific

Arbonne

A-Sha Foods USA Co., Inc.

Audiences Unlimited

Auspicious Connections

Autry Museum of the American West

Bodega Wine Bar

CAL Poultry Vikon

Champion Ball

Charles & Carmen Trevino

Chevalier International (USA) Inc.

Chun Fun (Jack) Yao

Cindy Ho, David S. Ho Farmers Insurance

Cindy Wong

City of San Gabriel Police Department

Claro's Italian Market

Comedysportz LA

Connie Yee

CPO Commerce, LLC

Dave and Buster's

Delta Air Lines, Inc.

Department of Public Health-LA County

Discovery Cube OC & LA

Disneyland Resort

Douglas Auto Body & Paint

East West Bank

Ed & Ada Chan Wong

Enterprise Fleet Management

Everson Royce

Gallery Nucleus

Gay Yuen, Ph.D.

George Poon

Goorin Bros. Hats

Grammy Museum

Green Zone Organic Restaurant

Handey Wong

Harry and Sally Baldwin

Hilton Los Angeles/San Gabriel

Hollywood Wax Museum

Home Depot Alhambra

Horizon Travel

Hornblower Cruises & Events - Newport Beach

Hornblower Cruises & Events - San Diego

Howl at the Moon

In-N-Out Burger

IPic Theaters

IW Group, Inc.

Jackpot Hotpot

Jayvee Dance Center

Jewelry Infinity

Joanna Harris of Arbonne

Joanna's Floral Expressions & Gifts

John Tang

Jones Coffee Roasters

Jones Moy

Julie Ho

Kelley's Kookies

Ketchum-Downtown YMCA

Kiehl's

Kim Florist

LA 18 KSCI-TV

Laemmler Theaters

Lily Baba

Local Fixture

Long Beach Playhouse

Los Angeles Chamber Orchestra

Los Angeles Magazine

Los Angeles Zoo

Luci Chun

Lucky Strike Live

M Street Kitchen

Maggiano's Little Italy

Marie Callender's Monterey Park

Mary Wong, Exact Tax Inc.

Massage Envy

Massages by Avo

MEE Lifestyle

Mi Piacce Italian Kitchen

Michael Matoba

Michelle Freridge

Mingei International Museum

Mission Car Wash & Detail Center

Museum of Tolerance

NA Trading Company

Natural History Museum of LA County

Network for Asian Pacific Americans (NAPA),
a Business Resource Group at Warner Bros.

In-Kind (cont.)

New Moon Restaurant
Norton Simon Museum
Ontario Improv
OUE Skyspace LA
Pacific Park (Santa Monica Pier)
Pacific Wine Distributors
Paradise Pet Parlor
Pasadena Ice Skating Center
Pasadena Playhouse
Pizza Place California
Planetary Society
POP Champagne Bar & Restaurant
PRP Wine International
Pulciano's Deli & Cafe
Raymond Ho
Ricky Choi
Ripley's Believe It Or Not! Odditorium
Hollywood
Roy's
Sally & Harry Baldwin
San Diego Zoo
Santa Anita Park
Seal Beach Winery
SeaWorld
Shao-Ju Lee
Six Flags Magic Mountain
Skirball Cultural Center
Southern California Public Radio/KPCC
Stella Barra Pizzeria
Steven's Steak & Seafood House
Street Food Cinema

Super Value Tours
Susan Cheng
Supervisor Kathryn Barger, 5th District
The Art of Hair and Makeup by Rachelle
The Cheesecake Factory
The Fit Factor Studio
The Greenhaus Cafe & Bakery
The Huntington
The Soap Kitchen
US Bankcard Services, Inc.
USS Midway Museum
Verena Kwan
Vroman's Bookstore
William Hsu
Wines for Humanity
Yoga House
Zulu Nyala Group

AYC OFFICES

TAWA YOUTH CENTER (MAIN OFFICE)

100 West Clary Avenue
San Gabriel, CA 91776
Tel: 626.309.0622
Fax: 626.309.0717

MICHAEL D. ANTONOVICH
ADMINISTRATIVE OFFICE
300 South San Marino Avenue
San Gabriel, CA 91776
Tel: 626.309.0425
Fax: 626.309.0717

AYC ANTELOPE VALLEY
212 East Avenue K-6, Suite 300
Lancaster, CA 93535

AYC ANTELOPE VALLEY
1420 West Avenue I
Lancaster, CA 93535

MAY L. TO EDUCATIONAL CENTER

232 West Clary Avenue
San Gabriel, CA 91776
Tel: 626.309.0425
Fax: 626.309.0717

AYC SOUTH LOS ANGELES
11612 Hawthorne Boulevard
Suite 204
Hawthorne, CA 90250

AYC HUNTINGTON PARK
2677 Zoe Avenue
Huntington Park, CA 90255

AYC POMONA
401 North Gibbs Street
Pomona, CA 91767



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Since 1989



www.asianyouthcenter.org
admin@asianyouthcenter.org