



ANNUAL REPORT 2016

Fiscal Year July 1, 2015 - June 30, 2016

"Becoming a Learning Organization"



MISSION STATEMENT

The Asian Youth Center (AYC) exists to empower low-income, immigrant, and at-risk youth and families, of all communities, to overcome barriers to success through culturally and linguistically competent education, employment, and social services.

QUICK FACTS

- AYC was founded in 1989 in the San Gabriel Valley and now serves almost half of Los Angeles County including East Los Angeles and the Antelope Valley area.
- Last fiscal year, more than 115 volunteers contributed over 3,110 hours of time to support programs, services, administration, and fundraising.
- AYC has a diverse staff of 43 full-time and 25 part-time people, 68% of whom are bi-lingual.

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BECOMING A LEARNING ORGANIZATION

In 2016 AYC launched our internal Evaluation & Learning Project to implement outcome evaluation and staff training across the entire organization and increase positive outcomes for youth.

AYC began the capacity building efforts connected to organization-wide evaluation and learning in 2014 with the formation of our first cloud-based client data system for demographic information and the development of intentional program designs based on evidence-based practices. In 2015, AYC expanded the cloud-based data system to include units of service, and worked to refine a client-centered program model that blended resources to better meet the needs of youth. In 2016, we further expanded the client data system and program design to include outcome metrics.

AYC is now ready to track outcome metrics for the 2016-2017 fiscal year and will draw on the data and learn from that experience to further refine and improve staff training, program delivery, and program designs. In addition, we view this as a learning opportunity for the organization to extend this approach of greater intentionality for all AYC programs to ensure we are operating cost-effective programs that improve outcomes for youth.

We are curious about what works for youth and why. By exploring the quantitative metrics as well as qualitative data about youth outcomes we can continuously improve the quality of our programs and adapt to the changing needs of the youth we serve. AYC is committed to learning how to better help youth succeed in school, at work, and in life!

We deeply appreciate the training and technical assistance provided by PropelNext, which helps non-profits transform their passion for helping disadvantaged youth into data-driven insights and practices that enable them to deliver even more powerful results. AYC couldn't do this work without the support of the Weingart and Edna McConnell Clark Foundations which funded AYC to become part of the PropelNext California portfolio.



MICHELLE FRERIDGE, MPA, JD
EXECUTIVE DIRECTOR

Michelle Freridge became the Executive Director of AYC in 2012 after serving as the Program Director and Director of Development. She has over 20 years of professional non-profit experience.

Michelle sits on the Pasadena City College President's Asian American and Pacific Islander's (AAPI) Advisory Committee, and is on the Boards of the San Gabriel Rotary Foundation, Rosemead Kiwanis Foundation, and the San Gabriel Valley Bar Association. Ms. Freridge is deeply committed to empowering youth to succeed in life.



WHO WE SERVE (STATISTICS)

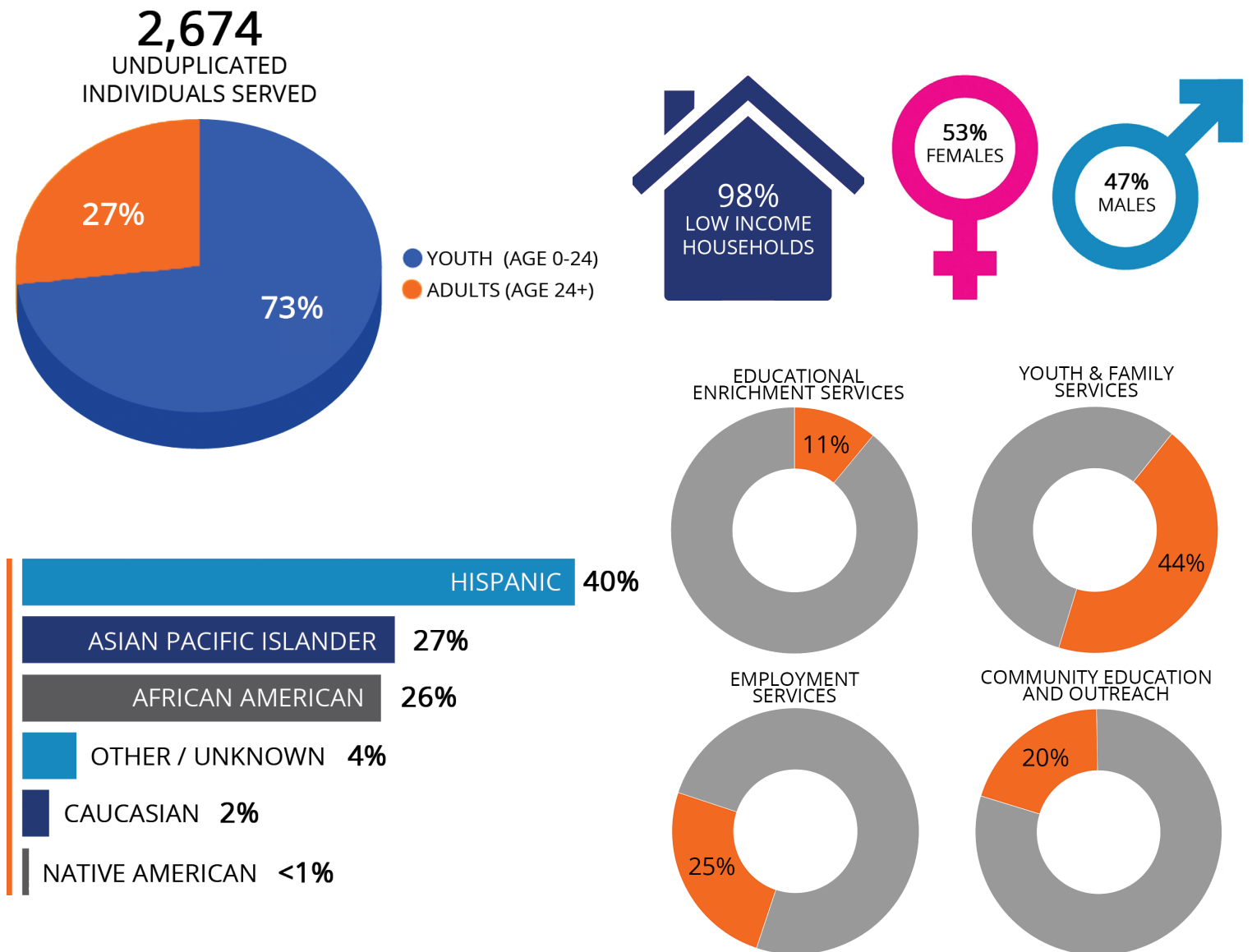
In the 2015-2016 fiscal year, AYC served 2,674 unduplicated individuals.

Of the unduplicated people served, 11% (or 273) utilized Educational Enrichment Services, 20% (or 523) participated in Community Outreach & Education Services, 25% (or 682) participated in Employment Services, and 44% (or 1,196) participated in Youth and Family Services.

Twenty-five (25%) percent of people served spoke Chinese only, 8% spoke Spanish only, and 1% spoke Vietnamese only. The remaining 66% of people served spoke English.

Also, approximately 73% of those 2,674 unduplicated individuals served were youth (ages 0- 24) and twenty-seven percent (27%) were adults including parents, grandparents, guardians or family members of youth and community members (ages 25 and older).

Ninety-eight percent (98%) of all people served were from low-income households.



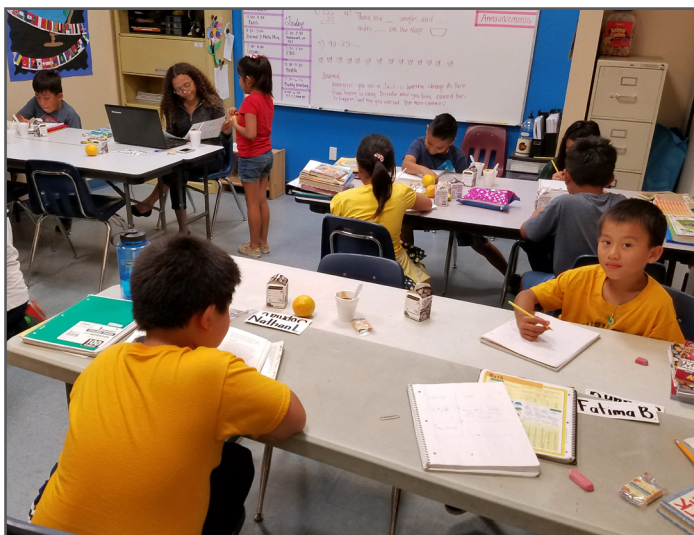
EDUCATION AND ENRICHMENT SERVICES

Education and Enrichment Services (EES) provides supplemental instruction in English Language Arts and Math, as well as programming in Science, STEM, Health, and Arts. Participating youth also receive homework assistance in all other academic subjects. EES also offers college and career exploration and guidance, SAT preparation, one-on-one tutoring, Chinese language class, parent education and open recreation. Last year, AYC served 273 unduplicated youth through Educational Enrichment Services.

FIONA is an 8th grader in AYC's Teen Leadership Career College (TLCC) Program. Fiona emigrated with her mother from China and didn't know English. She relied on a pocket translator to communicate with peers, tutors, and to finish homework. Fiona had trouble speaking with her classmates, and often sat alone during break. Her initial assessment scores in English and Math were very low; she scored only 28% in English and 30% in Math. Tutors in the TLCC program gave her 40 new vocabulary words every week and tested her understanding of their definitions, her pronunciation, and her ability to use them correctly in sentences. By the end of her individual intervention curriculum, Fiona's English scores increased to 85%! Because Fiona now understood her Math teacher and tutors better, her Math scores also increased to 80%. She started interacting with her classmates, and has made many new friends.



RONALD is in the 3rd grade and attended the ACE after-school program at AYC. His test scores improved at an amazing rate, as well as his self-confidence and motivation. He used to get D's on his multiplication tables and now he's getting A's and B's and being more proactive in class. Before, he was afraid to make mistakes, but now he's not as afraid and willing to speak up in class. He's also more outgoing with his peers.



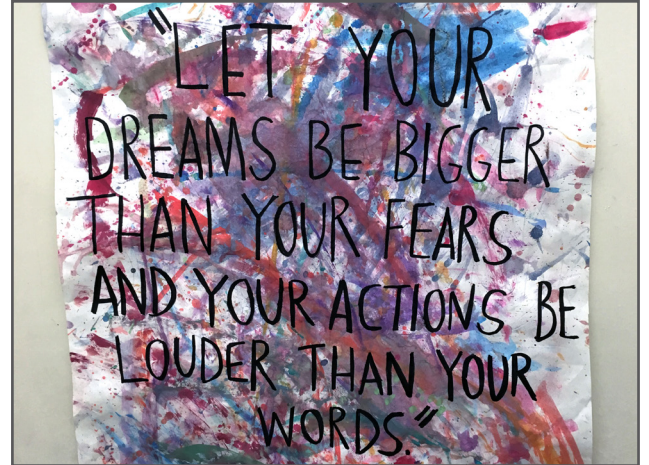
YOUTH AND FAMILY SERVICES

Youth and Family Services (YFS) makes a positive, powerful impact in the lives of at-risk and high-risk probation youth and their families. AYC believes that every individual has strengths. AYC believes that all youth should be defined by their best achievements in life and not by their worst mistakes. AYC believes that all youth have the capacity to learn and grow and become contributing members of society regardless of past behavior, environment, and choices – they just need opportunities and a little help along the way. AYC takes a strength-based approach to our work. We partner with each youth and parent to empower, educate, and support the youth and families to overcome the various barriers, disadvantages, and injustices they experience. Last year, AYC served 1,196 unduplicated youth and parents in this department.

“This has been a life changer for my son.”

TYREL (age 16) was referred to AYC’s home-based case management program by his probation officer after being arrested for fighting. An AYC Case Worker began meeting with him and his mother on a weekly basis. Tyrel worked on the social learning model curriculum, talking with the Case Worker about situations in which he got into fights, reflecting on how he felt and thought about himself and the situations. The curriculum and the exercises it teaches help youth improve social skills and learn how to make better decisions in the future. After Tyrel successfully completed the program, his mother wrote the following in a letter to the Case Worker, “I have seen great progress in the way my son handles himself in situations that may have caused him to revert to anger. When he was in your sessions he sat and gave you eye contact and listened and opened up. And he does apply the stuff that you said to his everyday life. This has been a life changer for my son.”

CLARISSA was referred to AYC by her probation officer because she was disobeying her father by going out at night and sometimes not coming home, smoking marijuana, and skipping school. Initially she wasn’t interested in participating in the program, and only did so because she was required to by her probation officer. Slowly but surely, she started coming around and opening up to the AYC Case Worker about her mother being a drug user, the issues at home with her siblings and father, and how she felt like she grew up too quickly and wasn’t “made for success”. Case Worker used the curriculum with Clarissa and discussed the importance of school, staying sober, and respecting oneself. Near the end of the 8 week program, Clarissa was attending her classes regularly and had significantly caught up in her credits. She then enrolled in the LA Conservation Job Corp where she will be able to be part of the Independent Living Program once she turns 18. By the end of the 8 week program Clarissa had stopped smoking, and shared with the Case Worker that she “needs to get off probation and focus on getting out of her bad neighborhood and making something of herself.”



EMPLOYMENT SERVICES

Employment Services increases employment success among youth ages 14-24.

Services provide participating youth with access to and support for the completion of educational and vocational assessment, exploration, job skills development, on the job training, paid work experience and job placement. Employment Services programs support youth in obtaining gainful employment and achieving long-term success in the workplace by removing barriers and providing opportunities. Last year, AYC served 682 unduplicated youth and parents in this department.

JESUS (age 21) enrolled into the Workforce Innovation & Opportunity Act (WIOA) program in March 2016. The household (Jesus, his wife, and 3-month old son) was receiving CalFresh and had an income of \$5,000 annually with both Jesus and his wife being unemployed. Although Jesus had completed his high school diploma, assessments showed that he was deficient in basic skills: Jesus was at a 9th grade Reading level and 5th grade Math level. Jesus shared with the AYC Employment Counselor that his major goal was to financially support his family, and that he was interested in a career pathway in law enforcement. Jesus successfully completed the AYC Leadership and Development Workshop. He successfully completed vocational training including: Security Officer Certificate, Power to Arrest Certificate, Guard Card, Pepper Spray Certificate, Firearms Certificate, and CPR/First Aid Certificate. Jesus was immediately hired with AmeriQuest National Security part-time as a Security Officer. The WIOA program assisted Jesus by providing him supportive services for clothing to retain employment by complying with the uniform policy. After some time, he was hired as a full-time employee with the company.



ANTHONY (age 20) enrolled in the AYC LACYJ program in July 2015 in efforts to gain work experience and un-subsidized income to assist with caring for his 1-year-old son. He successfully completed the AYC Personal Enrichment Training (PET) Workshops and successfully completed paid work experience at Burlington Coat Factory. Next, he enrolled in the AYC Youth WIOA program. Although he had completed high school, Anthony was basic skills deficient (Comprehending Math and Reading below ninth grade level). He successfully completed Leadership and Development Workshops to gain knowledge in Soft Etiquette Skills, Time Management, Money Management, Successful Interviewing, Education Opportunities, and Resume Writing. He participated in tutoring sessions to raise Basic Skills scores. He was placed in and successfully completed additional paid work experience. Finally, he enrolled in a Truck Driving Vocational Training program, which he also successfully completed to obtain his Class A license. In April 2016, Anthony reported that he had obtained full-time employment with Schneider Truck Driving Company and is currently still employed.

COMMUNITY OUTREACH & EDUCATION

AYC has a long history of providing community outreach and education programs in Chinese, Spanish and English in the San Gabriel Valley area of Los Angeles County to ensure that community members receive up-to-date information about health, public safety, and other issues that affect them.

In the past, AYC has conducted outreach and education on a variety of topics including contaminated fish, breast cancer, HIV, Hepatitis C, voter registration, immigration and naturalization, traffic safety, pedestrian safety, mental health, suicide prevention and other important issues.

Last year, AYC reached more than 523 unduplicated people with educational outreach on a variety of topics including:

- Voter Registration
- Parent Education
- Homelessness
- Medi-Cal, Medi-Care and CalFresh eligibility
- Public Safety
- Domestic Violence
- Immigration & Naturalization
- Disaster Preparedness & Relief
- Cancer Prevention & Screenings
- Women's Health & Mental Health
- Health Care Access; and
- Asian Pacific Islander Heritage Month

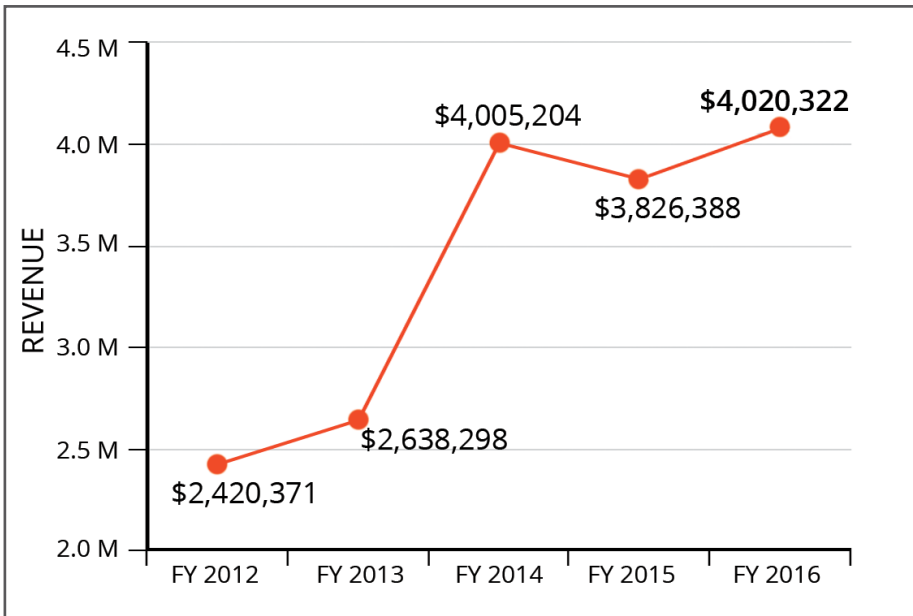


FINANCES

On June 30, 2016, AYC closed the books on \$4,020,322 in total revenue, and \$3,994,968 in total expenses for a change in net assets of \$25,354.

AYC is pleased to have received a very positive report on our audited financial statements again this year. AYC spent 7% of our annual budget on Administrative overhead including 3.5% spent on fundraising.

Historical Organizational Growth

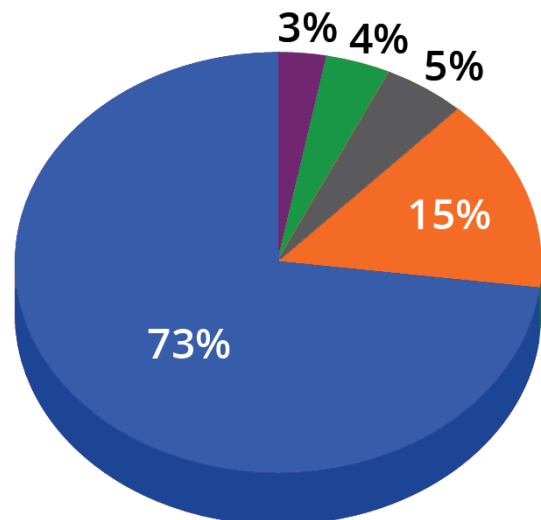


AYC's audited Financial Statements and Internal Revenue Service annual 990 forms are public record and are available at www.guidestar.com or upon request.

Funding Sources

AYC receives major support in the form of contracts and grants from the Federal Government and County of Los Angeles as well as foundations, corporations, community groups and collaborative partners. AYC receives support from the United Way of Greater Los Angeles and the Asian Pacific Community Fund. AYC's individual donors and fundraising events provide additional support each year.

AYC is committed to sustaining its much-needed programs and services and developing new services to meet the emerging needs of the communities we serve through a well-managed diverse portfolio of funding strategies.



- IN-KIND DONATIONS
- PROGRAM FEES
- INDIVIDUAL GIVING, FUNDRAISING EVENTS & OTHER
- FOUNDATIONS & CORPORATE SUPPORT
- GOVERNMENT FUNDING

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in School, at Work, and in Life!**
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